



Your Home, Your Voice

Follow the steps below to address housing concerns on JBER.



1

Aurora Military Housing (AMH)

Privatized Housing - JL Properties, Inc

Maintenance Concerns, Neighborhood Issues, Clarification or Suggestions

Phone: (907) 753-1023
Email: aurora@jlproperties.com

2

Military Housing Office (MHO)

Government Oversight - 673d CES

Escalations, Advocacy, Accommodations

Phone: (907) 551.4439
Email: 673ces.ceh@us.af.mil

3

Resident Advocate (RA)

Government Oversight - 673d ABW

Additional Dispute Assistance, Advocacy, Head of Mayor's Council

Phone: (907) 552-3682

4

Air Force Housing Call Center

Government Oversight - AFCEC

Unable to get assistance through prior steps

Phone: 1 (800) 482-6431

Other Resources



**Community
Action
Council**



**Neighborhood
Mayor's
Council**



**Interactive
Customer
Evaluation**